

Privacy Policy

We're big on looking after your privacy and will at all times treat your personal information with the utmost respect. We'll also comply with all relevant legislation and cooperate with your (or authorised third party) requests in respect of your personal information. The following policy sets out the ways we collect, use and store your personal information. It also sets out how you can access it, correct it or ask for it to be deleted. This policy is also incorporated into our terms and conditions. Terms that are capitalised in this policy are defined in our Terms and Conditions.

By submitting your personal information, you consent to the use of that information as set out in this policy.

If you have any questions or concerns about the way we use your personal information, or how you can access it, please contact us at admin@airintelligence.com.au.

Collection

The information we collect depends on the level of Subscription Service you take out. For instance, a free trial will only result in the collection of personal information about one identifiable individual while an upgraded subscription could result in a larger number of users, and more personal information.

However, this will be limited to information that personally identifies you or allows us to contact you with your permission for example your name, address, email address, your IP address and telephone number.

When you submit someone else's personal information through the Subscription Service you are acknowledging that you have shared, and they have consented, to this Privacy Policy and the Terms and Conditions.

We also automatically collect your information by monitoring web site traffic through the use of cookies to log search types and frequency. We use cookies to deliver content specific to your interests and to safeguard our information from illegal theft and data mining), and user opinions to help us to continually improve our website.

Why do we collect this Personal information?

We collect personal information to:

- provide you with the most relevant service as possible;
- improve the product and improve your customer experience;
- handle your enquiries more easily and more efficiently;
- personalize the communication you receive from us;
- invoice and charge you for the applicable Subscription Service; and
- to market to you.

You can opt out of at any time by updating your account preferences or by emailing us.

Storage

We will at all times make every reasonable effort to store your personal information securely. That includes maintaining all systems, platforms and infrastructure over secure Hypertext Transfer Protocol Secure (https) networks.

Sharing

We will not disclose your personally information to any person or company except where you have given us permission to do so, or if the law requires it, or where in good faith we believe such action is necessary to fulfil the Subscription Service or collect overdue debts incurred from the delivery of the Subscript Service. This may include sharing your information with third parties, including responsible companies with which we have a relationship, for example our payment processors or our suppliers.

If our assets are acquired, or in the unlikely event that we go out of business or enter bankruptcy, your personal information will be one of the assets that is transferred to a third party as part of the acquisition process.

Access, Correction and Deletion

We will take all reasonable steps to ensure that all information we collect, use or disclose is accurate, complete and up-to-date. Please contact us if your details change or if you believe the information we have about you is not accurate or complete. We will provide you with reasonable opportunity to access your personal information and have it corrected or updated, unless your request will breach the privacy rights of another individual, is likely to be considered unlawful, will reveal our trade secrets or is vexatious.

Contact

admin@airintelligence.com.au